

NEWS RELEASE



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FOR IMMEDIATE RELEASE

Bank First to reopen lobbies effective June 8, 2020

MANITOWOC, Wis, June 5, 2020 – Bank First (NASDAQ: [BFC](#)), is pleased to announce that most of its bank lobbies will reopen for business on Monday, June 8, 2020. In response to COVID-19 and to help limit the potential spread of the virus, Bank First switched to an appointment only format on March 24, 2020. Drive-through lanes remained open for full-service banking, and customers were encouraged to use online and mobile banking tools.

A soft reopening, utilizing social distancing and added disinfection measures, has been successful at four Bank First locations: Manitowoc (Custer Street), Sheboygan, Plymouth and Downtown Tomah. The soft reopening at a few locations allowed the bank to gather vital feedback from customers and employees, enabling the bank to move forward with reopening procedures at most locations on June 8, 2020. The North Tomah and Waupaca lobbies will remain open by appointment only as they are in the beginning stages of remodeling projects.

“Our priority has been and will continue to be the health and well-being of our customers, employees and communities,” stated Mike Molepske, Chief Executive Officer at Bank First. “Our staff has done a wonderful job of meeting the needs of our customers during this unprecedented time. While we may operate a little differently to protect the health and well-being of our customers and staff, we are pleased to be making steps toward reopening our locations fully and welcoming customers back to our lobbies.”

Bank First requests that customers and guests entering the lobby respect posted guidelines, which include:

- Maintaining social distancing protocol of a 6-foot distance from others.

- The use of provided hand sanitizer prior to performing a transaction or meeting with a staff member.
- The use of a face mask or other facial covering is highly encouraged. Customers wearing a face mask or facial covering may be asked to briefly lower it for identification purposes while following appropriate safety measures.
- Hats, hoods or sunglasses are not to be worn in the lobby when wearing a face mask.
- If a customer is unwell, the bank asks that they utilize available services such as online and mobile banking or contact their local office via phone or email.

Bank First will post and monitor lobby occupancy for each of its locations. Lobby hours have been modified for all locations to be 8:30-4:30 p.m., Monday through Friday, with the first hour designated for those customers considered at risk. The drive-through at each location will continue to operate under its usual hours. Bank locations and hours of operation are available at www.BankFirstWI.bank.

In its continued efforts to support local businesses and families impacted by COVID-19, Bank First purchased \$100,000 in gift cards from over 140 local restaurants. Now that the Safer At Home restrictions have been lifted, the bank is running a campaign throughout the month of June to distribute a portion of these cards back to community members. Those who wish to enter the drawing can do so online at www.BankFirstWI.bank/local-restaurant-gift-cards.html.

Bank First Corporation provides financial services through its subsidiary, Bank First, which was incorporated in 1894. The Bank is an independent community bank with 24 banking locations in Wisconsin. The Bank has grown through both acquisitions and de novo branch expansion. The Bank offers loan, deposit and treasury management products at each of its banking offices. Insurance services are available through our bond with Ansay & Associates, LLC. Trust, investment advisory and other financial services are offered through the Bank's partnership with Legacy Private Trust, an alliance with Morgan Stanley and an affiliation with McKenzie Financial Services, LLC. The Bank is a co-owner of a data processing subsidiary, UFS, LLC, which provides data and technology services to banks in the Midwest. The Company employs approximately 307 full-time equivalent staff and has assets of approximately \$2.6 billion. Further information about Bank First Corporation is available by clicking on the Investor Relations tab at www.BankFirstWI.bank.

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